



# Clarity at Flughafen München GmbH

Project Management • Interfaces • Resource Management • Meisterplan

**Solutions used:** Clarity, Meisterplan

**Use cases:** Project, portfolio, and resource management

**In use since:** 2006


**Interfaces:** MS SharePoint, SAP PS, SAP CATS, SAP HR, SAP CO, X-Time, Cherwell, Meisterplan


**Deployment:** Group-wide, focus on IT department

## About Flughafen München GmbH

Since its opening in 1992, Munich Airport has been one of the most important passenger terminals in Europe, number two in Germany, and an important international air traffic hub. As a "full-service operator," it provides services in every area of airport management.

 **Logistics, transport, and traffic**

 **8,770 employees**

 **Munich, Germany**

 **Founded in 1949**

 **[munich-airport.com](http://munich-airport.com)**

## Use of Clarity at FMG

- Clarity as the central system and database for project (and) portfolio management at FMG
- Group-wide use with focus on IT area
- Single-project management as the primary use case in Clarity (planning on tasks with resources, including ETC)
- Mapping of demand management via Clarity: analysis and further processing of demands, such as project requests

## Integration of Relevant Third-Party Systems via Interfaces with Clarity

- Necessity of a number of interfaces with third-party systems due to an extensive system landscape at FMG
- Eight, partly bidirectional interfaces to other systems (including SAP and Meisterplan)
- Seamless connection to third-party systems thanks to Clarity's flexibility and modularity
- Iterative approach to the joint development of interfaces together with itdesign guarantees focus on the functions that are actually needed and accelerates implementation

## Meisterplan as a Simulation Tool for Resource Management

- Introduction of tactical resource management in the IT department based on roles and on a monthly level to counteract resource scarcity in terms of employees
- Reduction of complexity as a key to success in establishing a functioning resource management method in IT
- Replacing the time-consuming and error-prone Excel solution with Meisterplan as the tool for resource planning
- Regular IT resource board meetings to coordinate projects and resource allocations with Meisterplan as a live simulation tool
- Making resource shortages and their effects on project portfolios transparent to Management with the help of Meisterplan
- Use of the estimates from Meisterplan for business planning by the Controlling department
- Time-saving thanks to the bidirectional interface between Clarity and Meisterplan

"itdesign has developed tremendously over the last 12 years: Today, no one can come close to what your team is doing."



**Matthias Graf • Chief Project Portfolio & Resource Management • FMG**

**Read the detailed interview with Matthias Graf from FMG:**